



DGN SERVICES



Who we
are...



DGN Services Pvt. Ltd. is one of leading Facility Management Company providing Facility and Estate Management Services to various commercial sites Housing Societies, communities, apartment & resident sites declared operational by the Developers/ housing societies.

In its endeavor to provide high quality services, the Company has been undertaking innovative ways to help residents live a hassle- free life. The Company applies cutting edge technology and practical experiences to bring out maximum value and efficiency in its works by employing some of the finest brains who provide distinctive solutions in day-to-day operations.



- Services delivered at competitive prices, Quick responds to solve queries.
- We are committed towards our clients to provide world class services.
- Serving leading multinationals and large Indian Corporate.
- We are dedicated to provide our services with a focus on process improvement.



Services we Provide...



Electro - Mechanical Operation & Maintenance Services :

- General Electrical Maintenance
- HVAC Systems & DG Operations
- Plumbing & Carpentry Services
- Electrical Power & UPS monitoring
- Water & Waste Management
- Fire Fighting & CCTV
- Lighting, Elevators, Escalators & HT / LT Panels Management
- BMS & AMC Management
- Operation & Maintenance of all Installations, Breakdown Maintenance & Preventive Maintenance



Soft Services:

- Offers a one-stop solution to all housekeeping needs
- Daily cleaning, vacuuming, trash removal, floor care restroom cleaning and interior glass cleaning of the premises.
- Upkeep and maintenance of the premises
- Floor care such as buffing or refinishing
- Window cleaning, wall washing and graffiti removal
- Carpet/Upholstery shampooing
- Spring cleaning
- Facade Cleaning



Horticulture Services:

- Ensure that the aesthetic appeal of the facility is maintained
- Maintenance and upkeep of potted plants
- Watering of potted and garden plants
- Regular cutting of the grass
- Application of manure and rich soil on a periodic basis
- Planting of seasonal flowers
- Trimming of bushes
- Spraying of pesticides in case of any plant disease
- Ensuring the removal of falling leave



Pest Control Services

- General Pest Control Services
- Mosquito Control Solution
- Rodent Control Solution
- Anti-Termite Treatment
- General Disinfections
- Fumigation

Workplace Solutions

- Office Space Planning
- Provide Office Furniture
- Building Interior Work
- Property Rent & Sale
- Building Fabric Repairs



What We Do...



Reactive Maintenance

Our 24/7 365 days a year reactive maintenance service provides you with ultimate peace of mind, and ensures you that no matter what time of day or night, our highly skilled mobile technicians are always on hand to react to your maintenance needs. Our in-house Service Desk is designed to support our clients and take the pressure off their employees in the event of an emergency. By offering a single-point of contact, with a focus on first time fix, we ensure that in an emergency we keep your business fully operational.

Planned Maintenance

We can provide a planned maintenance programme, developed to suit your specific needs, which is the best way to protect the value and condition of your property. Our planned maintenance approach involves high accessibility with low visibility allowing our clients to focus on their core business. One of the key benefits of our planned maintenance service is our ability to conveniently schedule works out of hours and minimise disruption.

Our service is more than simply maintaining your building: it's about providing you with a professional maintenance approach whilst protecting your investments and preventing conflict with your operations.

Our Aim



We aim to be at the centre of your operation and drive optimum maintenance strategies within an integrated and total FM context. Responsible for all compliance management, our procurement ensures maximum productivity and profitability of its services and equipment. We have responsibility for coordinating the activities of multiple professional services across the full spectrum of FM service delivery demands, delivering winning solutions by deriving an integrated FM strategy which minimise total life cycle costs, creates and sustains a working environment through a combination of varying services. In doing so we maximise productivity of clients, people and equipment, by specifying the FM strategy in an appropriate contractual framework of performance focused service level agreements. We provide support services, including maintenance, cleaning, catering, security, waste management, pest control, 24 hours a day, 7 days a week, 52 weeks of the year. In addition we are also responsible for the management and constant monitoring of quality, compliance inclusive of environmental adherence and health and safety risk management, as well as ensuring close monitoring and control of cost of service provision.

Integrated
fm



Our Team





TRAINING & EMPLOYEE WELFARE

Well Trained, motivated & fully satisfied employees are the backbone of DGN SERVICES PVT LTD. At DGN SERVICES we give priority to keep our staff updated & skilled with the dynamic progress happening around the facility management industry. We invest with time & resources to ensure a proper periodic & well designed training are imparted to our staff that helps them deliver as per our clients expectations. Formulation & implementation of well-designed training calendar have become an integral part of our transition activity& we on-board the best of talent across the industry to train our staff across sites.

Some of our Training Modules Include:

- Induction Training
- On job & Onsite Training
- Maintenance & Management Concepts
- Behavioural Training
- Leadership & Customer Orientation

Concepts Employee satisfaction has always been a priority at DGN. We leave no situation unturned to connect with our employees be it official or personal endeavours. Our efforts are always put in to ensure that our deserving team members are well applauded & their efforts are commonly recognised.



Some of our Light Moments are Celebrated Through:

- Annual get-togethers
- Employee reward & recognition program
- Employee engagements programs

Soft Skills Training

- Individualized Communication Training
- Tailored Team Management Training
- Self Management Training
- Conflict Resolution Training
- Business Etiquette Training
- Analytical and Aptitude Training



Director's Message

DGN SERVICES perceives and anticipates all challenges and has organized itself to provide a "one stop solution" to integrated facilities. DGN Services is led by a team of driven and brilliant Facility Managers, extremely rich in experience and possessing clarity of thought, foresight and the requisite analytical skills to meet all the client's needs and expectations.

DGN SERVICES offers cutting edge solutions to our client's facility management needs. With a highly comprehensive management information system in place and a passion for exploring and developing the most efficient processes, DGN Services today is potent entity ideally suited to meet the client's most exacting expectations.

OUR CLIENTS



NANDINI CHURMANI



DGN SERVICES

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